

ATTACHMENT 1

NO MONTHLY CHARGES!

[Paid by Federal Communications Commission]

www.HearWorldUSA.com

Toll Free 1-866-889-4872

Reclaim Your Phone – and Your Life

Do you or someone you know have trouble hearing on the telephone? With CaptionCall you can understand every word of every phone call. Its large easy-to-read screen quickly displays written captions of what your callers say. That means you can get more from your conversations – and from life.



A Revolutionary New Telephone

CaptionCall empowers you to communicate more confidently with friends, family, and coworkers. With CaptionCall you will enjoy:

- **Familiarity**—CaptionCall works like a regular phone. You dial and answer calls just like you always have.
- **Automatic captioning**—no need to dial additional numbers to use the captioning service.
- **Free service**—captioning service is funded by the FCC so no new bills, no monthly charges.
- **Large text**—7" screen with adjustable text sizes makes it easy to read every word of every call.
- **Location flexibility**—set up your phone using a wired or wireless Internet connection.
- **Elegant design**—get a sleek, state-of-the-art touch screen phone that you'll want to show off.
- **Touch to call**—make calls quickly and easily with a simple touch of the screen.
- **Photo phone book**—store phone numbers and caller ID photos for up to 200 people.
- **Customizable audio**—easily adjust ringer and handset volume - also customize frequency amplification.
- **Telecoil loop connection**—for hearing aids with a telecoil option.
- **Secure captioning**—enjoy a safe, encrypted FCC-regulated transcription process.

How CaptionCall Works

CaptionCall is similar to captioned television, using cutting-edge technology to display written, nearly instant captions. Here's how it works:



- 1** You hear your caller's voice over a standard phone line.
- 2** The CaptionCall phone sends their voice to the CaptionCall service, which quickly converts spoken words to caption text.
- 3** The text is displayed on the screen of the CaptionCall phone.

Basic Requirements for CaptionCall

To get started with CaptionCall, all you need is:

- A high-speed Internet connection
- Standard home phone connection
- Ordinary home electrical outlet

Developed by Industry Experts

CaptionCall is another innovative solution from Sorenson Communications, the worldwide leader in telecommunication relay services. Sorenson has been offering technology and services for assistive communications markets since 1995.



**Order CaptionCall today!
Toll Free 1-866-889-4872**

**HearWorld customers with hearing loss
can receive CaptionCall for FREE.**

**Use Promo Code HS1058 at time of order.
www.HearWorldUSA.com**

NO MONTHLY CHARGES!

Professional Certification Form



Instructions: There are two simple steps to order a free CaptionCall phone. (\$149 value)

1. Visit www.CaptionCall.com, click REQUEST INFO, complete the order form, and click SUBMIT.
2. Have a third-party professional complete and sign this certification form (professional qualifications listed below). All blanks must be completed on the form for this certification to be recognized by CaptionCall and the FCC.
3. Fax the completed form to 1-888-778-5838 or email to certification@captioncall.com.

Once the order form and the certification form have been submitted, a Certified CaptionCall Trainer will contact the individual to schedule delivery and installation of a free CaptionCall phone. If a qualified individual wishes to opt-out of the certification process, they can still receive the phone at a subsidized price of \$75.

Professional Information

Professional's Name: _____ Title: _____
Street Address: _____ City: _____ State: _____ ZIP: _____
Phone: _____ Email: _____

Individual's Information (Person with hearing loss)

Individual's Name: _____
Street Address: _____ City: _____ State: _____ ZIP: _____
Phone: _____ Email: _____

Third-party Professional Certification

A third-party professional is someone qualified to evaluate an individual's hearing loss in accordance with applicable professional standards – may include the following: audiologist, hearing instrument specialist, speech pathologist, doctor, nurse, or other medical professional, social worker, occupational therapist, vocational rehabilitation counselor, or social service provider.

- ☒ I certify that the individual listed above has a hearing loss and requires Captioned Telephone Service to communicate effectively by phone. (Communicate in a manner that is functionally equivalent to telephone service experienced by individuals without hearing disabilities.)
- ☒ I certify that I am qualified to evaluate an individual's hearing loss.

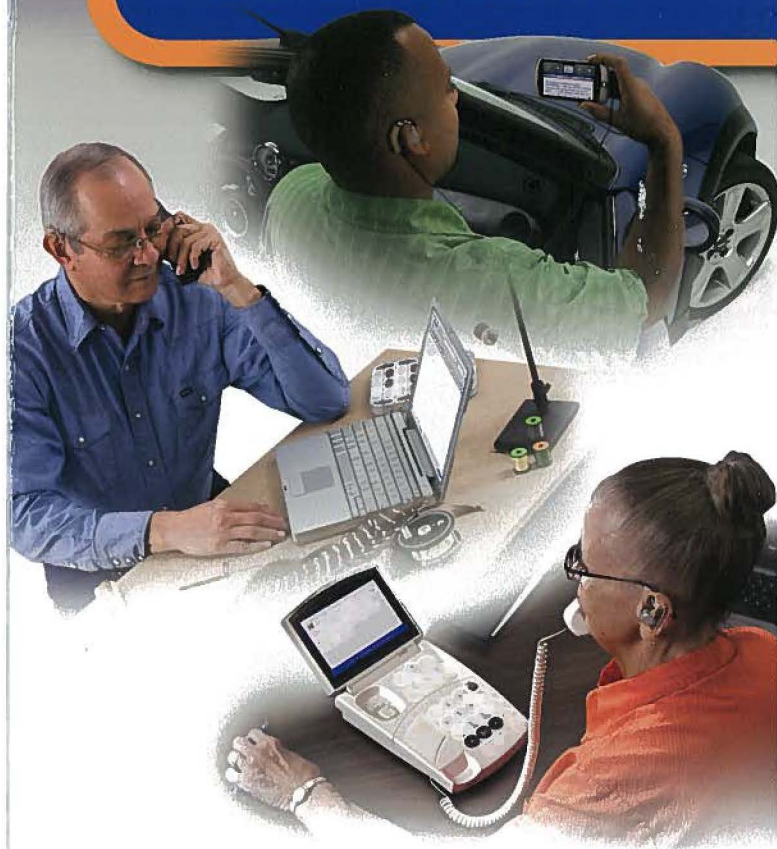
Professional's Signature

Date

Note to professionals: To learn about becoming an Authorized CaptionCall Provider for your clientele, visit www.CaptionCallPartners.com.

See what they say[®]

Make more phone
calls with clarity
and confidence.



See what they say[®]

HAMILTON
capitel



A man and a woman are smiling and embracing each other behind a white CapTel phone. The phone's screen displays a message from a son to his mother. The phone has a standard numeric keypad and a handset on a coiled cord. The background is blue with horizontal orange stripes.

Hi mom how's your new phone? now you & e what I'm saying I really missed talking with you

Press * to Forward it to a Conversation

CapTel® Phone
Now WiFi Capable!

See what they say

HamiltonCapTel.com

Android™

BlackBerry®

iPhone®

iPad®

Android™ Tablet

PC/Mac

CapTel Phone
WiFi Capable

Here's the deal.

Hamilton CapTel is a no-cost solution to ensure clarity and confidence on the phone.

Ask your hearing healthcare professional for more information, or:

Call Toll-Free: 888-225-9211

Visit: HolisticHearingHealthcare.org

E-Mail:

Info@HolisticHearingHealthcare.org

For more information about Hamilton CapTel for your PC/Mac, Smartphone or Tablet:

Call Toll-Free: 877-455-4227

E-mail: Info@HamiltonCapTel.com

Questions? Comments? Concerns?

Contact Hamilton CapTel Customer Service:

Toll-Free: 888-269-7477

E-mail: Info@HamiltonCapTel.com

Captioned Telephone Service is designed exclusively for individuals with hearing loss and is funded and regulated by the Federal Communications Commission. To learn more, visit www.fcc.gov.

See what they say

HAMILTON
captel

The CapTel phone requires telephone service and high-speed Internet access. WiFi Capable.

See what they say[®]

HamiltonCapTel.com

See how Hamilton CapTel[®] keeps my Mom and me laughing.

My mom has a great sense of humor, but talking with her on the phone wasn't always a laughing matter. As it became harder and harder for my mom to hear on the phone, our conversations became more and more frustrating. I would repeat myself over and over and my mom was answering the phone less and less.

Then I discovered Hamilton CapTel and the CapTel phone. Now we talk every week, happily. My mom answers the phone with confidence and I never have to repeat myself. We talk, we laugh and then we laugh some more.

My mom may have a hearing loss, but thanks to Hamilton CapTel she's making more phone calls – and she definitely hasn't lost her sense of humor.

Hearing loss stop you here

Hamilton CapTel has ma

Hearing on the phone may be a source of frustration for you or someone you care about – but it doesn't have to be. Backed by nearly a decade of proven captioned telephone technology, Hamilton CapTel is dedicated to making phone conversations simple and accessible for individuals with hearing loss.

Here's the point.

If you just can't hear on the phone, with Hamilton CapTel you can listen and read what's said to you – ensuring clarity and confidence on every call.



Hamilton CapTel may be used to make 911 calls, but m
about the benefits and limitations of Hamilton CapTel

won't
e....

le over 25 million captioned tele

Here's more good news.

Hamilton CapTel is a free, nationwide service. So whether you're at home, in the office or on the go, captions from Hamilton CapTel are available for every call.

Here's how you connect.



Hamilton CapTel Phone (Captioned Telephone)

Experience real-time captions of what's said to you on the phone – similar to captions on television.



Hamilton CapTel for PC/Mac: See every word a caller says right on your computer screen.

There's no special equipment to purchase or software to download. All that's required is a computer, high-speed Internet and any phone.

not function the same as traditional 911 services. For more information
d Emergency 911 calling, visit www.HamiltonCapTel.com/911.

See what they say

HamiltonCapTel.com

or here.



and now we're here for you.

Ask your hearing
health care professional
about Hamilton CapTel!

Find out more here:

Call Toll-Free: 888-225-9211

Visit: HolisticHearingHealthcare.org

E-mail: Info@HolisticHearingHealthcare.org

See what they say

HAMILTON
captel

To use Hamilton CapTel on your smartphone,
it must have voice and data capability.

Mark of Ultratec, Inc. • Android is a trademark of Google, Inc.
Trademarks of Apple, Inc.



or here....

Smartphone

CapTel Phone

phone conversations possible – a



Hamilton CapTel App for Smartphones: Place and receive captioned calls on a single device with our unique and innovative app for iPhone®, Android™ and BlackBerry®. Hamilton CapTel is now compatible with more smartphones on more networks than ever.



Hamilton CapTel App for Tablets: Seamlessly integrate your iPad® or Android™ tablet into every call. Now you can listen to what's being said using any phone while reading word-for-word captions on your tablet.



*Verify the compatibility of your smartphone with the SmartPhone Selector only at HamiltonCapTel.com.

Copyright © 2013 Hamilton Relay. All rights reserved. • CapTel is a registered trademark of Hamilton Relay. • BlackBerry is a trademark of Research In Motion Limited. • iPhone, iPad and M